



VORTEX
— ADVISORY —

Company Profile

Building Trust, Delivering Results

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Who We Are



VORTEX is a Professional Offshore and Mainland Outsourcing Company based in Qatar. We help businesses build strong teams, and achieve targets and objectives. We manage day-to-day operations and turn leads into business. We serve industries such as Oil and Gas, Banking, Hotel & Resorts, Health care, Education and Telecom Sectors. Our Professionals Resources are from India, Pakistan, Sri Lanka, Jordan, Australia, the USA, and Britain throughout the globe.

We offer a one-stop shop for all your BPO needs infrastructure, operations management, and data analysis—so you can focus on what matters most, growing your business. Let our team of experts handle the complexities and empower you to achieve more. We are a team of experienced specialists that combines deep technical knowledge with a client-centric approach. We prioritize understanding your specific needs and challenges, fostering open communication and collaboration throughout the process.



Chairman Message

Dr. SALAH SULTAN M S AL-MANNAI
Chairman, VORTEX

“As Chairman of VORTEX, I'm proud of the role we play in empowering businesses across diverse industries.

We understand the challenges faced by companies today – the need to build strong teams, achieve ambitious goals, and efficiently manage day-to-day operations. That's where VORTEX steps in, Our team doesn't just handle tasks – we become an extension of your team. We prioritize understanding your specific needs, fostering open communication, and collaborating closely throughout the process. This client-centric approach ensures we deliver results that align with your strategic objectives.

By outsourcing core functions to VORTEX, you free up valuable resources to focus on what matters most – growth and innovation. We turn leads into business, manage day-to-day operations, and empower you to achieve more.

“Success is not a solo journey. It's about building strong teams and leveraging the power of collaboration. We are committed to being your partner in achieving sustainable growth together”

Mission, Vision and Values

Mission

To Provide businesses with integrated solutions and skilled professionals to achieve operational excellence with cost efficiency

Vision

To be the trusted and reliable channel partner of choice for BPO, Banking & Finance Solutions, HRM and IT solutions services, empowering businesses to unlock their full potential and navigate their future with confidence.

Our Values

Client Focus

We prioritize understanding and exceeding your unique needs.

Innovation

We embrace cutting-edge technologies to take your business to the next level.

Integrity

We conduct business with honesty, transparency, and ethical practices.

Why Choose VORTEX

Feeling overwhelmed by managing your workforce and complex operational needs in Qatar?

You're not alone. Many businesses in Qatar struggle with:

- ✦ **Finding & Retaining Skilled Staff**
Recruiting and training qualified professionals, especially for specialized skilled and technical roles, can be a time-consuming and expensive challenge.
- ✦ **Juggling IT Tasks & Core Business**
Maintaining a robust IT infrastructure while managing day-to-day operations can leave you stretched thin.
- ✦ **Unlocking Data Insights**
Turning raw data into actionable business intelligence requires expertise many companies lack

Skilled Professional Outsourcing

We provide access to a pool of qualified professionals in BPO, Outsourcing and IT Infrastructure and operations, etc... Reduce your workload and focus on core business activities.

Streamlined Management Solutions

Our experts handle everything from building secure infrastructure to optimizing operations and extracting valuable data insights.

Data-Driven Insights

We unlock the power of your data, providing actionable intelligence to inform better decisions. Gain a competitive edge by maximizing your operational efficiency.

Our Services

Business Process Outsourcing Business Process Outsourcing

We offer a range of diverse industry leading business process outsourcing activity solutions to streamline workflows and enhance efficiency.

Empowering Qatari Workforce

We empower unskilled Qatari nationals by providing them relevant training and coaching for targeted placements.

Banking Finance Services Banking

Finance Services

We provide expert Relationship Managers to cater all our financial needs in different departments such as retail, corporate and investment banking

Information Technology

VORTEX provides a comprehensive suite of infrastructure solutions designed to build a robust and secure foundation for your organization.

Business Process Outsourcing

Sales & Marketing Outsourcing

Our skilled sales & marketing executives handle everything from lead generation and customer nurturing to campaign execution and winning sales. To reach the right prospects and maximize sales, allowing you to focus on other business operations and building strong client relationships.

Human Resource Management

Reduce time-to-hire and optimize HR processes with VORTEX'S expertise. We manage recruitment, handle HR administration, PRO Services and Payroll Solutions. This frees up your internal HR team to focus on strategic initiatives and build a strong, engaged workforce.

All Professional Executive Outsourcing

VORTEX'S All-Professional Executive Outsourcing streamlines everything. We handle recruitment, on boarding, and management of your entire white-collar workforce, from skilled IT Support Staff, Teachers, Nurses, Admin Assistants, Senior executives baristas, cashiers and waiters etc... which benefit you by reducing time-to-fill, cost effective and perfectly tailored to your needs.

Empowering Qatari Workforce

Empowering Qatari Workforce

Building a Brighter Future Together !

At VORTEX, we are committed to fostering a skilled and empower Qatari Nationals Workforce. We recognize the vital role local talent plays in Qatar's continued success. That's why we offer a comprehensive approach to professional development, designed specifically for Qatari nationals.

Our Focus Areas :

- ✦ **Development:** We go beyond basic skills training. We assess individual strengths and weaknesses, unlocking potential through targeted programs.
- ✦ **Right Placement:** We don't just train – we connect. By understanding both individual capabilities and employer needs, we ensure the perfect placement for a successful career journey.
- ✦ **Industry-Specific Programs:** Our network of channel partners provides access to training programs aligned with Qatar's booming sectors – Oil and Gas, Hospitality, Tourism, Logistics, and more.
- ✦ **Bridging the Gap:** We believe in continuous learning. Our programs equip individuals with the skills and knowledge needed to thrive in dynamic industries.

The Benefits:

For Qatar: A more diverse and qualified workforce fuels economic growth and strengthens the community.

For Businesses: Access a pool of motivated and skilled Qatari professionals, ready to contribute to your organization's success.

For Individuals: Gain valuable skills, secure rewarding jobs, and unlock your full career potential.

Banking and Financial Services

Bankers

Our team of experienced bankers brings a wealth of knowledge and expertise to the table. We understand the unique challenges faced by businesses in Qatar's dynamic financial landscape. Whether you require assistance with trade finance, cash management, or other critical services, our bankers are dedicated to providing personalized solutions to help your business thrive

Accounting Analysts

Analyze financial data, identify trends, and prepare insightful reports. They provide valuable insights to support informed decision-making. Ensure accurate and timely recording of all financial transactions, allowing you to maintain clear financial visibility. We handle day-to-day tasks like accounts payable & receivable, payroll processing, and bank reconciliations

CFO Services

Finance Transformation enables finance executives to improve business performance and shareholder value while actively improving operational effectiveness and efficiency. We help finance departments in their efforts to fulfill their evolving, expanded and increasingly complex roles for the profitability of the company.

Technology & Infrastructure

Information Technology Solutions

Information Technology Solutions (network design, security systems, storage solutions, data center expertise, communication infrastructure management)

IT Operations Management

Stop letting IT complexities slow you down. VORTEX'S IT operations outsourcing services provide comprehensive support for all your IT needs. Our team of experts ensures optimal network performance, robust security, and efficient data management, allowing you to focus on innovation and strategic initiatives.

Analytics & Data Intelligence

Processing existing data leads to game-changing results across departments and empowers your teams to make better decisions. Therefore, we enrich your existing data with data mining, natural language processing, and ML neural networks. Using automated process monitoring, we can help you capture operational efficiencies and identify improvement opportunities

Business Process Application

We offer a suite of Business Process Applications to streamline your operations. From CRM ERP, POS and HRM Softwares. Our BPAs automate tasks, improve data visibility, and boost overall efficiency. Think of it as a digital makeover for your business, freeing you to focus on strategic growth and accuracy.

COMPANY PROFILE

Ready to Partner with VORTEX?

At VORTEX, we believe strong connections are key to achieving success. Whether you're seeking to empower your workforce through our expert professionals placement or optimize operations through our comprehensive outsourcing solutions, we're here to listen and collaborate.



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